

GLACIER STEP-BY-STEP GUIDE

Non-Resident Alien Tax Compliance System



WHAT IS GLACIER?

GLACIER is a secure online tax compliance system that foreign individuals use to provide immigrant and tax data to Oklahoma State University. GLACIER helps determine tax residency, withholding rates, and federal income tax treaty eligibility; it also manages paperwork, prepares tax forms and required statements. Foreign nationals receiving payments from the University are required to have a GLACIER record.

A foreign national is an individual who is not a citizen of the United States (US), and for US federal income tax purposes, is classified by the Internal Revenue Service (IRS) as either resident or nonresident aliens.



WHO SHOULD USE THIS GUIDE?

All foreign nationals who are:

- √ Student Employees
 - ✓ Graduate Assistants
 - ✓ Interns
 - √ Hourly Employees





You should have received an e-mail from support@online-tax.com Subject: Payments from Oklahoma State University (see below example)

Dear [Employee],

The Internal Revenue Service (IRS), the U.S. government tax authority, requires Oklahoma State University to collect information from all non-U.S. citizens and non-permanent resident aliens to determine the appropriate rate of tax withholding and reporting for any payments that may be made to such individuals.

You have received this email because you may receive payments from Oklahoma State University. For your convenience, Oklahoma State University allows you to provide the required information and complete the necessary forms via the Internet from any web-accessed computer using the GLACIER Online Tax Compliance System. The information and forms must be provided prior to any payment so that the correct tax withholding and reporting decisions are made; failure to do so may result in the maximum rate of tax withholding and/or delayed payment. Information provided to GLACIER is transmitted and stored securely and will only be used by Oklahoma State University for purposes of tax withholding and reporting.

You must access GLACIER and provide the requested information within 10 days of receiving this message. If you do not provide the requested information within 10 days, the maximum amount of U.S. tax will be withheld from any payments made to you.

To login to GLACIER, follow the steps below:

Click on the following web link: http://www.online-tax.net; if the link does not automatically open, simply open your Internet Browser (preferably Internet Explorer) and enter the website address http://www.online-tax.net; if the link does not automatically open, simply open your Internet Browser (preferably Internet Explorer) and enter the website address http://www.online-tax.net;

Click on the GLACIER logo to enter the website.

At the login screen, enter your temporary access information from below; you will be required to select a new UserID and Password at the time of first access to GLACIER.

UserID:

Password:

If you have any questions or need additional information about why you have been asked to use GLACIER, please contact me.

Thank you and have a great day.

Trisha lyonsi
Oklahoma State University
tax@okstate.edu or

Note: This email might be directed to your spam/junk folder. Be sure to check there if you don't see it in your inbox.

STEP 1:

Click on the GLACIER web link.

Make note of the temporary User ID and Password provided in the email. You will need them to log in to the Glacier system in step 3.

Dear [Employee],

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Trisha lyonsi
Oklahoma State University
tax@okstate.edu or

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STEP 2:

Click on the Glacier image or "Login Now" link.



Click on the Image Above to Enter GLACIER or Login Now

Please direct any questions about using GLACIER to:support@online-tax.net

STEP 3:

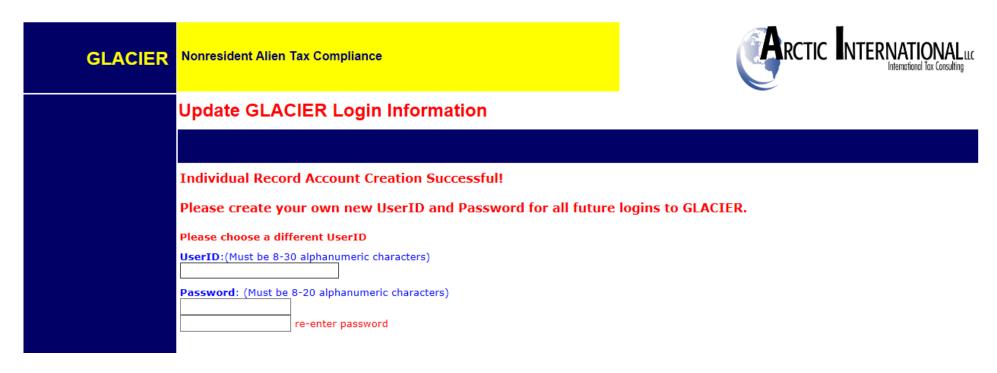
Use the temporary User ID and Password from the support@online-tax.com e-mail to log in.

GLACIER	Nonresident Alien Tax Compliance	RCTIC INTERNATIONAL LLC International Tax Consulting
	Welcome to GLACIER Nonresident Alien Tax Compliance	
	To access GLACIER, please enter the following information:	
	UserID:	
	Password:	
	Forgot Login? If you have forgotten your UserID and/or Password, please select Forgot Login? An email will be sent to the	ne email address in your GLACIER Individual Record.
	GLACIER supports all current versions of modern browsers on all major computing platforms. Javascript musupport@online-tax.net GLACIER is a product of Arctic International LLC	ist be enabled to use GLACIER. Please direct any questions about using GLACIER to:
-	Submit	

STEP 4:

You will be prompted to set up a new User ID and Password.

- The User ID must be 8-30 alphanumeric characters.
- The Password must be 8-20 alphanumeric characters.



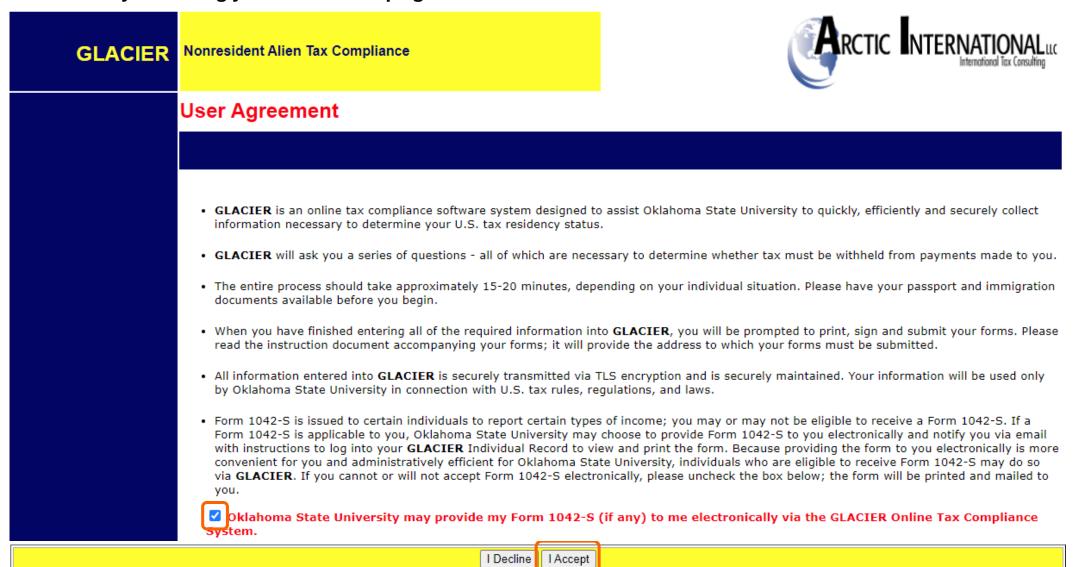
STEP 5:

Log in using your new User ID and Password.

GLACIER	Nonresident Alien Tax Compliance	ARCTIC INTERNATIONAL LLC International Tax Consulting
	Welcome to GLACIER Nonresident Alien Tax Compliance	
	To access GLACIER, please enter the following information:	
	UserID: Password:	
	Forgot Login? If you have forgotten your UserID and/or Password, please select Forgot Login? An email will be sent to the GLACIER supports all current versions of modern browsers on all major computing platforms. Javascript mu support@online-tax.net GLACIER is a product of Arctic International LLC	•
	Submit	

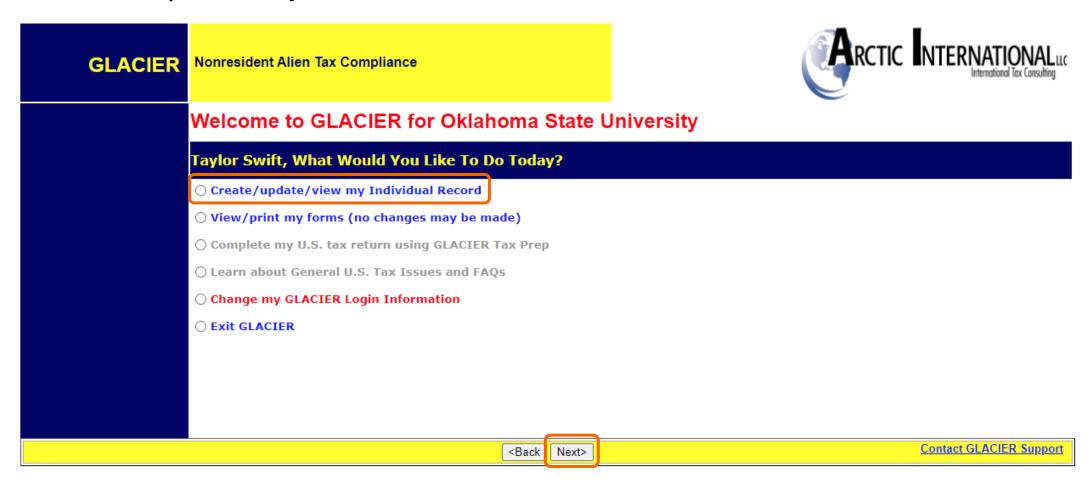
STEP 6:

The User Agreement must be accepted by clicking the "I Accept" button. Checking the box allows us to provide your tax documents electronically. We strongly recommend keeping this box checked.



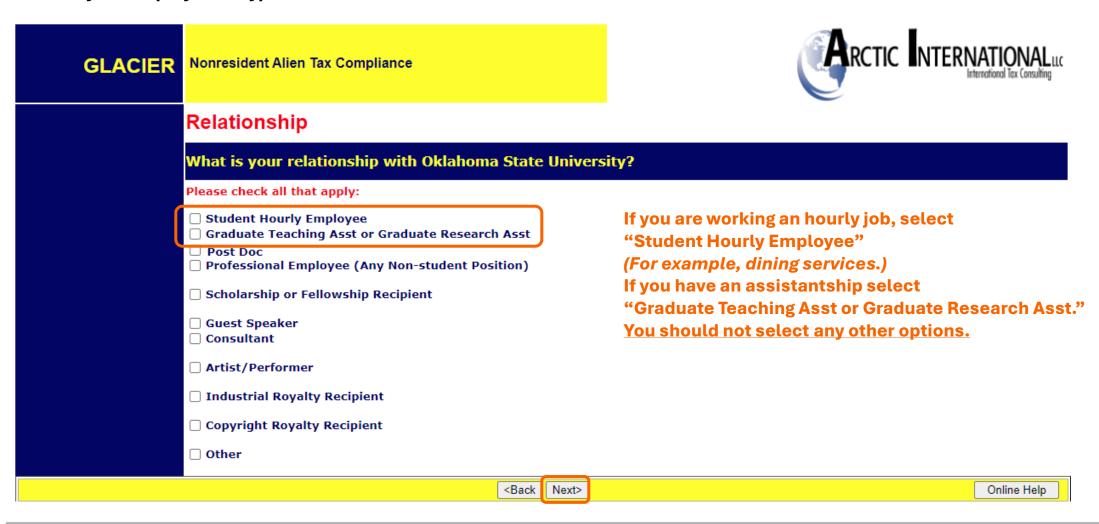
STEP 7:

Select "Create/Update/View my Individual Record". Then click Next at the bottom of the screen.



STEP 8:

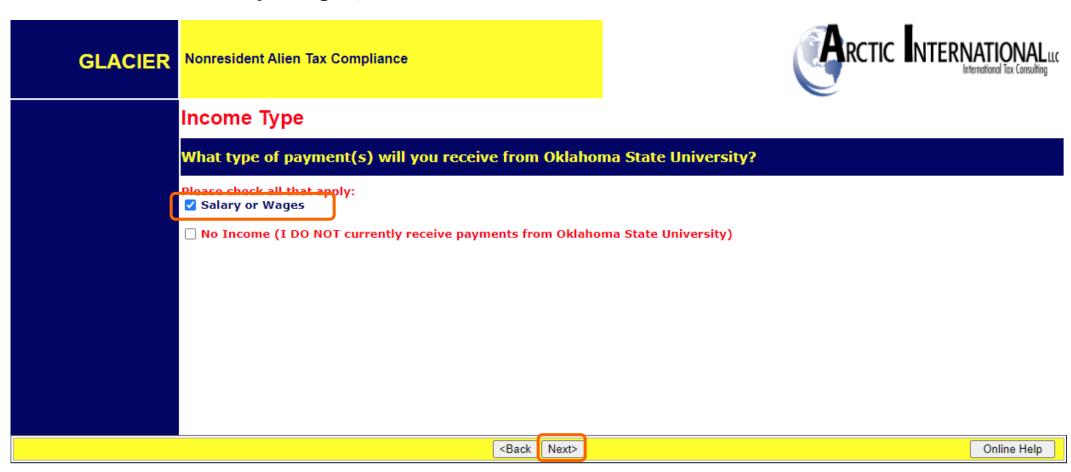
Choose your employment type. Then click Next.



STEP 9:

Choose the type of payments that you will receive.

Check the box next to "Salary or Wages", and then click Next.

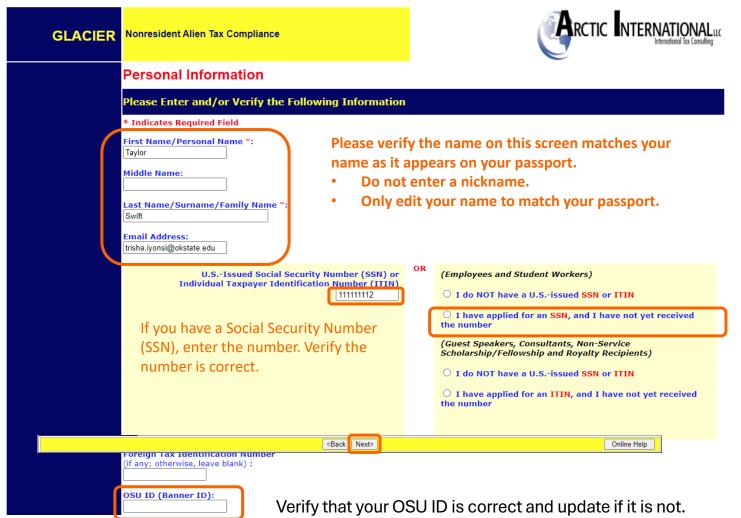


STEP 10:

Personal Information

Enter your Personal Information:

Name, e-mail address, SSN/ITIN, OSU ID (Banner ID). Then click Next.



If you have applied for a Social Security Number (SSN) then select that option.

Make sure to add the SSN to your record after receiving it and notify your department.

Do not enter any information related to an ITIN or Foreign Tax Identification number.

STEP 11: Note: Not everyone will see this screen.

For Your Information

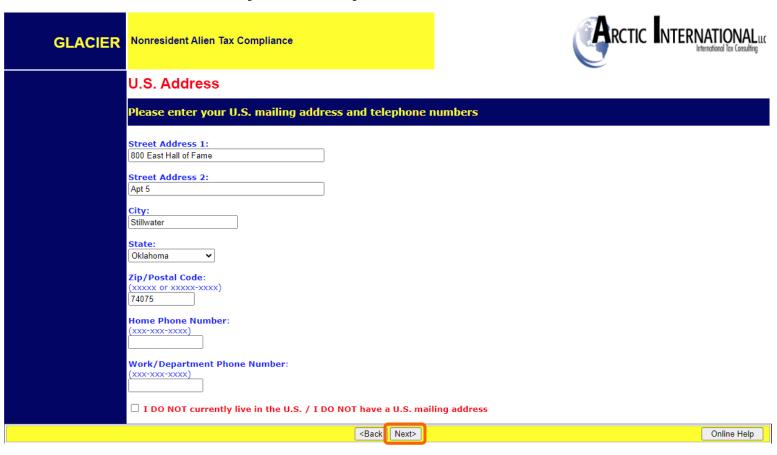
If you indicated on the previous screen that you recently applied for a Social Security Number (SSN), then you will see this message. Click next to continue.



STEP 12:

U.S. Address

Enter the US address where you currently live. Then click Next.



Enter your <u>Stillwater</u> address. If you do not have a Stillwater address you may enter your department or the International Students and Scholars address.

- Do not enter an out-of-town address.
- You do not need to enter a phone number.
- Do not check the box that says "I do not currently live in the U.S."

STEP 13:

Permanent Foreign Address

Enter your permanent foreign address. Then click Next.



Enter your <u>permanent address</u> used prior to arriving in the United States. This is an address outside the United States that is your permanent address.

STEP 14:

<u>Country of Citizenship / Tax Residence</u> Select your country of Citizenship/Tax Residency from the dropdowns. Then click Next.



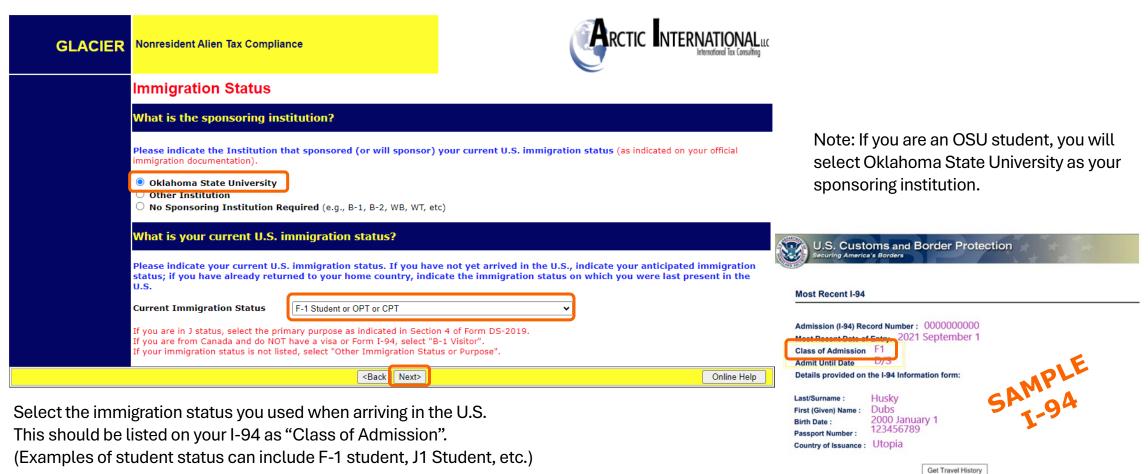
Country of Citizenship – This should be the country you are a citizen of. If you hold dual citizenship, then it is the country whose immigration documents you used when entering the country.

Country of Tax Residence – This is the country that you considered your permanent home just prior to arriving in the United States. It may or may not be the same as your country of citizenship.

STEP 15:

Immigration Status

Enter your Sponsoring Institution and U.S. Immigration Status. Then click Next.



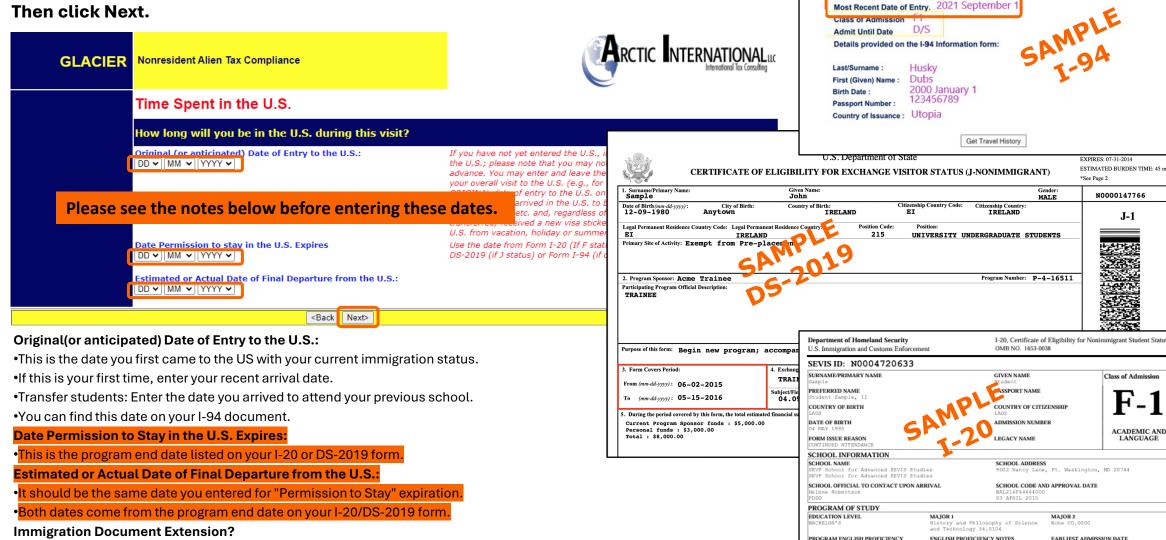
STEP 16:

Time Spent in the U.S.

Enter your Original Date of Entry, Date Permission To Stay, and your Departure Date. Then click Next.

If your I-20/DS-2019 is extended, please notify Tax & Compliance Services at tax@okstate.edu. They will update your Glacier

record with the new dates. They will also inform Payroll Services to avoid any issues with your pay.



U.S. Customs and Border Protection

ESTIMATED BURDEN TIME: 45 min

N0000147766

J-1

Class of Admission

ACADEMIC AND

LANGUAGE

MAJOR 2

PROGRAM START/END DATE

START OF CLASSES

EARLIEST ADMISSION DATE

20

*See Page 2

Admission (I-94) Record Number : 0000000000

Securing America's Borders

Most Recent I-94

STEP 17:

Immigration Status

If you have not changed your immigration status since arriving in the United States, then select the first option "I have not changed my immigration status."

If you entered the United States and then filed a change of status in the United States through USCIS without leaving the United States, then select the second option "After entering the U.S. for this visit, I changed my immigration status." (For example, if you entered under the F-2 status and then filed a change of status through USCIS without leaving the U.S. and received an approval you would select this option. However, if you exited the U.S. and reentered the country under another status do not select this option.)

Then click Next.

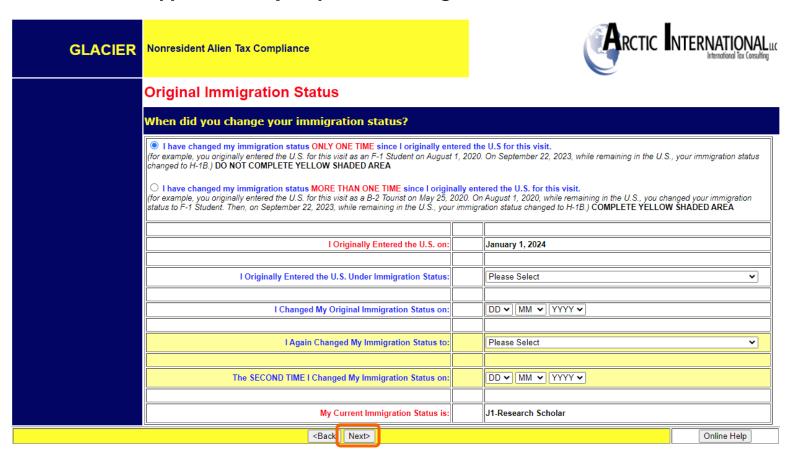


^{*}This screen can be confusing if you have had status changes. So, if you are unsure how to answer this question, you can reach out to Glacier Support at Support@online-tax.net or OSU Tax & Compliance Services at tax@okstate.edu.

STEP 18: Note: Not everyone will see this screen.

Immigration Status

If you indicated on the previous screen that your immigration status has changed since you entered the U.S. for your current visit, this screen will appear. Enter your previous immigration information here.



STEP 19:

Days Present In the U.S.

If you just arrived in the U.S. for this visit, then you will leave this box blank.

If you have left the U.S. since your arrival date of your current status, enter the number of days you were outside the U.S.

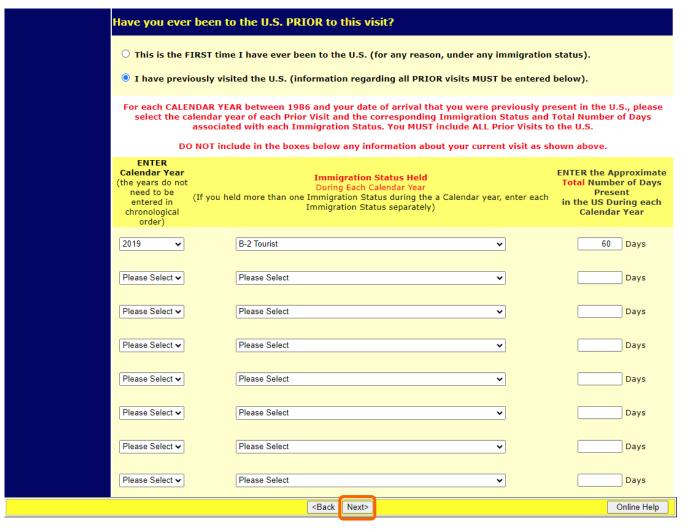
Note: Do not enter "0" in the 'days not present' box.



STEP 20:

Days Present In the U.S.

If you have previously visited the US under any visa type, click the button "I have previously visited the U.S." and use the dropdowns to indicate year, immigration status and number of days you were present.



Please answer if you have ever visited the U.S. for ANY reason in prior years. You may wish to refer to your I-94 travel history if you do not remember each visit. You can access your I-94 travel history at www.cbp.gov.

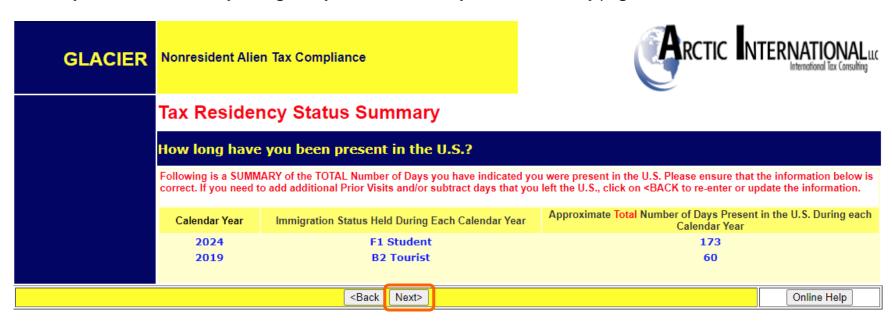
Include all visits going back to 1986. If you run out of space, you can upload a supplemental list with your tax summary report to your UKG portal.

STEP 21:

Tax Residency Status Summary

Please review this screen for accuracy. Then click Next.

Note: If you need to make any changes to your Tax Residency Status Summary page, click the Back button and make the necessary adjustments.



STEP 22:

Tax Withholding and Tax Treaty Exemption Review Click Next to continue.

Glacier will check to see if there is an existing tax treaty between the U.S. and your country of tax residency.



For more information regarding OSU's facilitation of tax treaties, see "Can OSU Facilitate a Tax Treaty?" on our website.

https://adminfinance.okstate.edu/tax/international_tax-tax-treaty-information.html

STEP 23:

The Tax Treaty Exemption Verification screen will vary depending on your provided information.





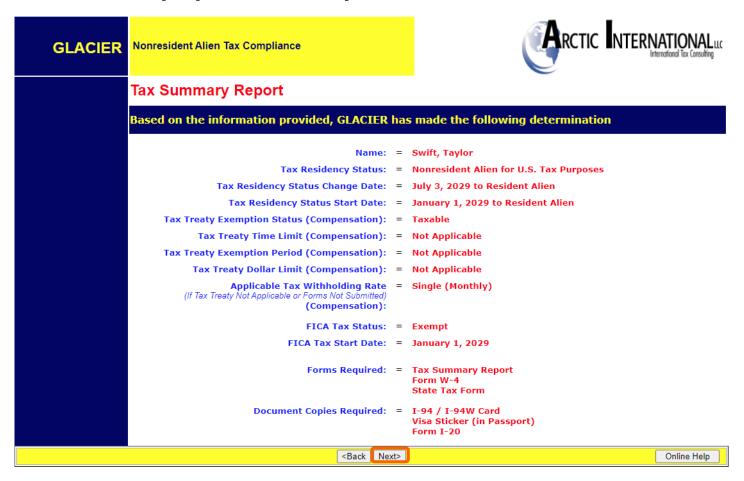
Note: Make sure to add your SSN once it becomes available. After adding your SSN, Glacier may or may not generate tax treaty documents.

To learn about the tax treaty process at OSU, visit https://adminfinance.okstate.edu/tax/international_tax-tax-treaty-information.html.

STEP 24:

Tax Summary Report

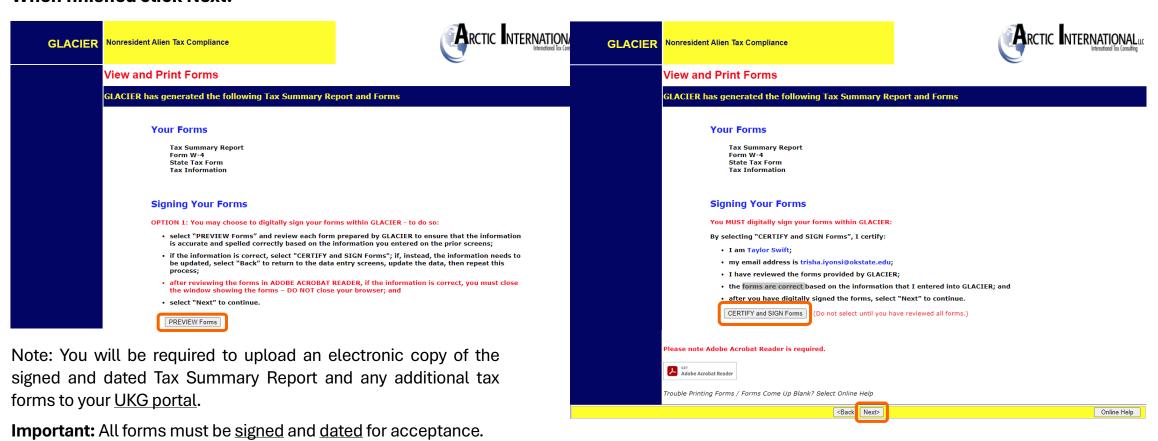
This is a summary of your tax residency. Click next to continue.



STEP 25:

View and Print Forms

Click the "PREVIEW Forms" button to download a PREVIEW Copy of your forms. Review your forms for accuracy. If the forms are correct, then click on the "CERTIFY and SIGN Forms" button. (Do not select until you have reviewed all forms.) When finished click Next.



STEP 26:

Review and Sign Your Forms

Carefully review the downloaded forms for accuracy. The specific forms generated will vary based on the information provided. The most common forms include the <u>Tax Summary Report</u>, Form W-4, State Tax Form, and a Tax Information page.

GLACIER				
Nerresident Allen Tex Gorphiance System	Tax Sumn	nary Report		
Summary of Information Enter	red Into GLACIER™:			
Name:	Taylor Swift		20	024 - 208 Davs
SSN / ITIN:	111-11-5555			.2. 200 00,5
Email Address:	trisha.iyonsi@okstate.edu			
Country of Tax Residence:	Indonesia			
Country of Citizenship:	Indonesia			
Current Immigration Status:	F1 Student			
Original Immigration Status:	January 16, 2027	01		tura No
Immigration Status Expiration: OSU ID (Banner ID):	January 10, 2027		l Immigration St Status Change	
ood in (cannot in).				U.S.: January 1, 2024
				rture: January 16, 2027
Tax Determinations and Resu	Its Based on the data e	ntered, GLACIER ha	s made the follow	wing determinations:
	sidency Status: Nonresid		urposes	
	s Change Date: July 3, 2			
	atus Start Date: January	1, 2029 to Resident Alie	en	
Residency Status Change Date				
Residency Status Start Date		y or Wages		
Applicable	Tax Withholding Rate:	Single (Monthly)		
(If Tax Treaty Does Not Apply o		Single (Monthly)		
Tax Tr	eaty Exemption Status:	Taxable (Declined Tre	eaty)	
	Tax Treaty Time Limit:	Not Applicable		TAX
Tax Tro	eaty Exemption Period:	Not Applicable		
	Tax Treaty Dollar Limit:	Not Applicable		
FICA Tax Status: Exempt		FICA Tax Start	Date: January 1,	2029
Required Forms and Docume	nt Copies Attach the fo			
Please print, sign and submit with	Tax Summary Report	Please copy	and submit with	Tax Summary Report
Required For	ms:	Red	uired Docum	ent Copies:
Form W-4		Form I-20	•	•
State Tax Form		Form I-94/I-0	94W Card	
			(in Passport)	
Cartification				
Certification I hereby declare that the information prov System for purposes of making the tax de information becomes available, I will notif may be updated.	eterminations above is true	and correct. If any of th	e information provi	ded changes or if other releva
Signature: Tayl	or Swift		Date:	7/26/2024
orginature. 1-1	- 0		Duto.	1/40/4041

Ensure your electronic signature is displayed at the bottom of the form along with the date.

You will be required to upload electronic copies of the signed and dated forms to your UKG portal:

- Tax Summary Report
- W-4 Employee's Withholding Certificate
- State Tax Form
- Any other forms generated by Glacier

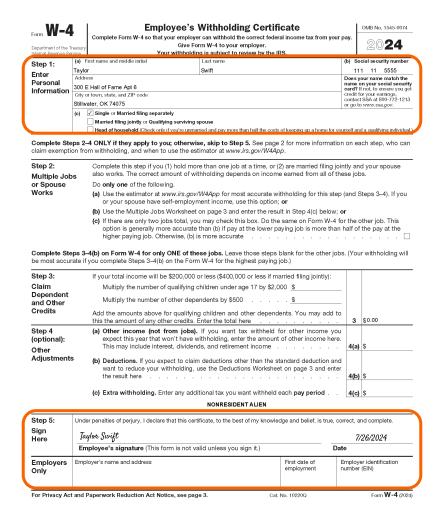
The information contained on this statement was generated using GLACIER™ Online Tax Compliance System.

© Copyright Arctic International LLC. All rights reserved.

STEP 26: (continued)

Review and Sign Your Forms

Carefully review the downloaded forms for accuracy. The specific forms generated will vary based on the information provided. The most common forms include the Tax Summary Report, <u>Form W-4</u>, State Tax Form, and a Tax Information page.



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- State Tax Form
- Any other forms generated by Glacier

STEP 26: (continued)

Form OK-W-4

Revised 3-2021

Review and Sign Your Forms

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Your First Name and Middle Initial	Last Name		Your Socia	l Sec	urity Number
Home Address (Number and Street or Rural Route)	Filing Status	Omigic	Married t withhold at	ied at higher Single rate	
City or Town State ZIF				P Code	
Allowance For Yourself: Enter 1 for yourself				1	
2. Allowance For Your Spouse: Does your spouse work?	Yes No If Yes, enter 0). If no, enter 1 for y	our spouse	2	
 Allowance For Dependents: Enter the number of dependent your spouse or dependents that your spouse has already or 				3	
 Additional Allowances: You may claim additional allowance deductions or credits that lower your tax. Enter the number 				4	
5. Total Number of Allowances You Are Claiming: Add Lines 1	1 through 4 and enter total here	·		5	
6. Additional Withholding. If you expect to have a balance du part-lime job, etc.) on your tax return, you may request you cach pay period. To calculate the amount needed, divide it periods in a year. Enter the additional amount to be withheld to the periods in a year. Enter the additional amount to be withheld to the periods and the period of all of your tax liability and this year you expect a refund of all of your tax liability, write "Exempt" on Line 7. See information below. If you must be the period of the	ir employer to withhold an add he amount of the expected ball id each pay period here	itional amount of tax ance due by the nur last year because y se you expect to have	from nber of pay rou had no re no tax puses	6 \$	i
See information below. 9. If Income earned as a member of any active duty component of the Armed Forces of the United State is eligible for the military income deduction write "exempt" on Line 9.				9	
nder penalties of perjury, I certify that I am entitled to the number	er of withholding allowances clai	imed on this certifica	te, or Iam enti	tied to	claim exempt stal

Oklahoma Tax Commission

Employee's State Withholding Allowance Certificate

Form OK-W-4 is completed so you can have as much "take-home pay" as possible without an income tax liability due to the state of Oklahoma when you file your return. Deductions and exemptions reduce the amount of your taxable income. If your income is less than the total of your personal exemption plus your standard deduction, you should mark "Exempt" on Line 7 above. The following amounts of your annual Oklahoma adjusted gross income will not be taxed by the state of Oklahoma when you file your individual income tax return.

 Single
 Married Filing Joint

 \$1,000 - personal exemption
 \$ 2,000 - personal exemption

 \$6,350 - standard deduction
 \$12,770 - standard deduction

 \$7,350 - Total
 \$14,700 - Total

 +\$1,000 for each dependent
 +\$1,000 for each dependent

Items to Remember:

- If your filing status is married filing joint and your spouse works, do not claim an exemption on Form OK-W-4 for your spouse.
- If you and your spouse have dependents, please be sure only one of you claim the dependents on your Form OK-W-4. If both spouses claim the dependents as an allowance on Form OK-W-4, it may cause you to owe additional Oklahoma income tax when you file your return.
- If you have more than one employer, you should claim a smaller number or no allowances on each Form OK-W-4 filed with employers other than your principal employer so the amount withheld will be closer to your amount of total tax
- If you itemize your deductions, instead of using the standard deduction, the amount not taxed by Oklahoma may be a greater or lesser amount.
- If you are claiming an "Exempt" status due to the Military Spouses Residency Relief Act you must provide Form OW-9-MSE "Annual Withholding Tax Exemption Certification for Military Spouses".

The State Tax Form (Employee's State Withholding Allowance Certificate) is not prefilled with your information. **You must fill out this form, sign it, and date it manually.**

Personal Information: Copy information from the pre-filled Form W-4, Employee's Withholding Certificate, provided by Glacier.

- · Name: Enter your full name.
- Social Security Number: Enter your SSN (leave blank if you don't have an SSN).
- · Address: Enter your local Oklahoma address.
- Filing Status: Enter "Single" for your filing status (regardless of your actual marital status).

Box 1 (Allowance for Yourself): Enter a "1" for yourself.

Box 2 (Allowance for Your Spouse): For nonresident aliens, it is recommended to leave this blank.

Box 3 (Allowance for Dependent Children): For nonresident aliens, it is recommended to leave this blank.

Box 4 (Additional Allowances): For nonresident aliens, it is recommended to leave this blank.

Box 5 (Total Number of Allowances): Enter the total number of allowances you're claiming, which is the sum of the allowances from Boxes 1, 2, 3, and 4.

Box 6 (Additional Taxes Withheld): If you want extra taxes to be withheld from each paycheck, enter the amount here. If not, leave this blank.

Boxes 7, 8, and 9: It is recommended to leave these boxes blank unless specific instructions apply to you.

Signature and Date: Your form is not valid without your signature and date.

Employees are responsible for entering accurate information. Oklahoma State University is not responsible for any taxes owed or fines that might be incurred due to inaccurate information. If you have questions about your tax filing obligations, please consult with a tax professional.

STEP 26: (continued)

Review and Sign Your Forms

Carefully review the downloaded forms for accuracy. The specific forms generated will vary based on the information provided. The most common forms include the Tax Summary Report, Form W-4, State Tax Form, and a <u>Tax Information page</u>.

or Information Only



DO NOT SUBMIT THIS PAGE WITH YOUR FORMS
Keep This Document For Your Files

U.S. Tax Information For Non-United States Citizens/Non-U.S. Permanent Resident Aliens

Why Am I Required to Provide Information in GLACIER? The Internal Revenue Service ("IRS"), the U.S. government tax authority, has issued strict regulations regarding the taxation and reporting of payments made to non-United States citizens. As a result, payments made to you may be subject to U.S. income tax and reporting.

Why Is My Tax Status Important? To comply with the U.S. tax laws, your U.S. Tax Residency Status must be determined. The Substantial Presence Test determines whether an individual is a Nonresident Alien or Resident Alien for U.S. tax withholding and reporting. GLACIER will calculate your U.S. Residency Status for Tax Purposes based on the information provided by you.

What is the Difference between a Nonresident Alien and Resident Alien? If you are a Nonresident Alien for Tax Purposes, you are subject to special tax withholding and reporting regulations; if you are a Resident Alien for Tax Purposes, you are taxed in the same manner as a U.S. Citizen.

How Long Will I Be a Nonresident Alien? Your Residency Status Change Date is the day on which your U.S. Residency Status for Tax Purposes will change, generally from Nonresident Alien for Tax Purposes to Resident Alien for Tax Purposes. The U.S. tax system is based on a calendar year period (January 1 – December 31). In most cases, when your U.S. Residency Status for Tax Purposes changes, you will become a Resident Alien for Tax Purposes retroactive to the first day of the calendar year during which your status changed; this day is called the Residency Status Start Date.

How Will I Be Taxed on Payments From U.S. Sources? As a Nonresident Alien for Tax Purposes, U.S. tax law requires that you be taxed in the following manner:

- If you are an employee and receive Dependent Compensation (salary or wages), you are required to complete Form W-4 as "Single or Married Filing Separately", regardless of your actual marital status.
- If you receive a Scholarship or Fellowship (for which NO services are required), your scholarship or fellowship
 may consist of Nontaxable items (Tuition, Book Allowance, and Required Registration Fees) or Taxable items
 (including, but not limited to, Room and Board, Stipend, Living Allowance, Travel Payment/Reimbursement). If
 you are present in the U.S. under an F, J, M, or Q immigration status, the applicable rate of tax withholding is
 14 percent; if you are present in the U.S. under any other immigration status, the applicable rate of tax
 withholding is 30 percent.
- If you receive an Honorarium, Guest Speaker Fee, Consultant Fees, Royalty, or any other type of income, the
 applicable rate of tax withholding is 30 percent.

Can I Be Exempt From Tax Withholding? The U.S. maintains income tax treaties with more than 60 countries. Certain taxable payments made to you may be exempt from U.S. tax based on an income tax treaty entered into between the U.S. and your country of tax residence. The existence of a tax treaty does not automatically ensure an exemption from tax withholding; rather, you must satisfy the requirements for the exemption set forth in the tax treaty and provide all applicable forms and documents to your Institution's GLACIER Administrator. If you qualify for a tax treaty exemption, you must complete and submit Form W-8BEN (for all non-service scholarships and fellowships, or royalty payments) and/or Form 8233 (for all compensation or payments for services).

What If I Do Not Submit My Forms and Documents? If you do not complete the information in GLACIER and/or submit the required forms and documents in a timely fashion, the maximum amount of tax will be withheld from all payments made to you. For instructions of how to submit your forms and documents, please refer to the instruction page generated with your forms; DO NOT send your forms to the GLACIER Support Center.

Where Can I Get More Information? If you have additional questions about why you were asked to complete GLACIER, please contact your Institution's GLACIER Administrator or the person at your institution who asked you to complete GLACIER. If you have questions about GLACIER or the U.S. tax system, please contact the GLACIER Support Center at support@online-tax.net.

DO NOT UPLOAD THIS PAGE TO YOUR UKG PORTAL

For Your Information Only

Keep This Document For Your Files.

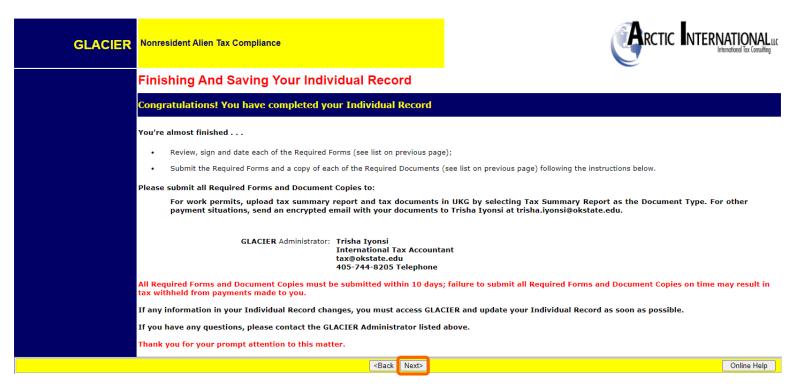


ONCE YOU HAVE FINISHED REVIEWING AND SIGNING YOUR FORMS, RETURN TO GLACIER AND CLICK "NEXT".



STEP 27:

Finishing and Saving Your Individual Record Review the information on the screen and click Next.



STEP 28:

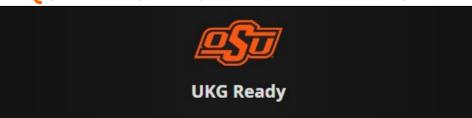
Exiting GLACIER

Click Exit to save your tax data and exit the system.



Note: Once you have completed part 2 of the onboarding process in UKG, Tax and Compliance Services will be notified by UKG to start the next step of the work permit approval process. Tax and Compliance Services will contact you via email if they have any questions about your GLACIER record. When your work permit is approved, or rejected, you will be notified via an email from UKG.

REQUIRED FOR WORK PERMIT APPROVAL



Next return to UKG and complete part 2 of 3 of your New Hires Checklist.

Login to your UKG portal here.

When prompted to upload your Tax Summary Report from Glacier, be sure to choose the file that contains **all signed and dated forms** you downloaded from Glacier. This includes the Tax Summary Report itself and any additional tax documents.

Refer to the Employee Guide for International Students and J1 Exchange Visitor for additional instructions.

Support Center



GLACIER

Arctic International LLC International Tax Consulting

support@online-tax.net

ALL GLACIER Support questions must be sent via email

The Glacier Support Center is available if you have a question about accessing Glacier, inputting data, understanding a resulting calculation, or anything else that may arise. Each Glacier screen contains Online Help and a direct link to the Glacier Support Center. The Glacier Support Center provides quick responses and accurate problem resolution.

GLACIER Administrator

Trisha Iyonsi

Oklahoma State University
Tax & Compliance Services

tax@okstate.edu

For more information, visit our website at <u>tax.okstate.edu</u>

